# Patient Satisfaction Survey - Archimedes Medical Group

Dear Client,

We kindly ask you to take a few minutes to complete this survey. Your feedback is very important to help us improve the quality of our services. Thank you for your participation!

Full Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Date of Visit: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. 1. How would you rate the convenience of scheduling an appointment?
* ☐ Excellent
* ☐ Good
* ☐ Satisfactory
* ☐ Poor
1. 2. How would you rate the waiting time for your appointment?
* ☐ Very short and timely
* ☐ Acceptable
* ☐ Long
* ☐ Unacceptable
1. 3. How would you rate the politeness and professionalism of the reception staff?
* ☐ Very polite and professional
* ☐ Polite
* ☐ Satisfactory
* ☐ Impolite
1. 4. How would you rate the performance of the doctors?
* ☐ High-level specialists, excellent explanation of diagnosis and treatment
* ☐ Good consultation
* ☐ Satisfactory
* ☐ Dissatisfied
1. 5. How would you rate the cleanliness and comfort of the facility?
* ☐ Very clean and comfortable
* ☐ Clean
* ☐ Satisfactory
* ☐ Uncomfortable
1. 6. How would you rate the cost of services in relation to their quality?
* ☐ Matches the quality
* ☐ Slightly expensive but fair
* ☐ Overpriced
* ☐ Does not match the quality
1. 7. Would you recommend Archimedes Medical Group to your friends and family?
* ☐ Definitely yes
* ☐ Probably yes
* ☐ Probably not
* ☐ Definitely not
1. 8. Your suggestions and comments:

Thank you for your feedback!